Existing Statement of Works Process Map - Interfaces

- Removes complexities and inefficiencies
- Provides customers with information in standard offer timescales
Customer Journey – Old World versus New World

Old World

Connection Application

Connection Offer – subject to Statement of Works

Acceptance & Payment (inc. Statement of Works fee)

Decision Making Process

Withdraw Acceptance

Progress to Delivery

Can take up to 12 months

New World

Connection Application

Connection Offer

Decision Making Process

Acceptance & Payment (inc. securities)

Progress to Delivery

3 months

Offer Includes:
- DN costs
- DN site specific reqs

Offer Includes:
- DN costs
- Securities
- DN site specific reqs
- TN site specific reqs

Provides:

- Increased certainty and control
- Reduced timescales and costs
- Removal of invoicing issues
- Increased visibility of DG to NGET
- T impact included with DNO Offer