

GER5 Issue 1

Guidance for Correct Reporting of Exposed PE pipe

February 2019

This guidance document has been produced by the ENA's four Gas Distribution Network Operator members to help gas smart meter installers correctly report circumstances of exposed PE pipe.



The purpose of the GER5 document

- Throughout the smart programme the Gas Distribution Network operators (GDNs) have been called by Meter Operators (MOPs) to a high number of network interventions relating to exposed PE pipework.
- A high number of these jobs were incorrectly reported by the on site meter installer and did not need the GDN to attend.
- **Aborted intervention visits divert engineers from attending other more important emergency work.**
- MOPS should be following the guidance in the ENA's GER1 document which covers what to report and what not to report to the GDN.
- MOPs must ensure that they report exposed PE issues correctly via the appropriate GDN enquiry line detailed on page 8 of the GER1 document. Please call these numbers and **NOT the national gas emergency service (0800 number).**

What is PE pipe?

Unlike above ground gas piping installations that require metallic piping, underground systems need to perform in harsh and corrosive environments. Polyethylene gas piping systems are specifically engineered and certified for the underground environment.



What not to report to the GDN when you suspect there is exposed PE. **This is Yellow wrapped steel not PE.**



This is not exposed PE pipe. It is yellow wrapping on steel to protect the gas pipe when entering the property through the wall.

What not to report to the GDN when you suspect there is exposed PE. **This is Yellow wrapped steel and copper not PE.**



What not to report to the GDN when you suspect there is exposed PE. **This is Yellow wrapped steel not PE.**



What to report if you see exposed PE

When required to report these instances to the GDN please call this through to the enquiry numbers and NOT the 0800 111 999 emergency line.



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| Cadent | 0845 835 1111 |
| NGN | 0800 040 7766. |
| SGN | 0800 912 1700 |
| WWU | 0800 9122 999 |
| GTC | 01359 240363 |
| Other IGTs | Refer to your company list of telephone numbers for IGTs. |