

**Entry Customer Forum**  
**12<sup>th</sup> October 14:00-15:30**  
**Microsoft Teams**

Thom Koller	TK	ENA
Katie Harrison	KH	ENA
Stuart Easterbrook	SE	Cadent
Matt Pitts	MP	Cadent
Ruth Burden	RB	Cadent
Tina Hawke	TH	Cadent
Claire Gumbley	CG	NG
Nicola Lond	NL	NG
Chris Hogg	CH	NGN
Joel Martin	JM	SGN
Tom Ryan	TR	SGN
Bethan Winter	BW	WUW
Keith Warburton	KW	WUW
Martin Swift	MS	Access Gas
Nick Primmer	NP	ADBA
Philip Kershaw	PK	CNG
Alison Cartwright	AC	Future Biogas
Lorraine O'Shaughnessy	LO	Joint office of gas transporters
Kiara Zennaro	KZ	REA
Neil Liddell Young	NLY	Severn Trent
Laura Fonseca	LF	Suez

**Welcome and Introduction:**

TK welcomed the group. TK explained that Gas Goes Green is a joint initiative between Cadent, National Grid, NGN, SGN, WUW with the aim of delivering the world's first zero carbon gas grid to build on work done to date on decarbonisation

[Energy Networks Association](#) 4 More London Riverside, London, SE1 2AU

T +44 (0)20 7706 5100 E [info@energynetworks.org](mailto:info@energynetworks.org) W [www.energynetworks.org](http://www.energynetworks.org) Follow us on Twitter @EnergyNetworks

Energy Networks Association Ltd is a company registered in England & Wales. No. 04832301

and to continue support for biomethane and hydrogen. Gas Goes Green puts forward integrated plan for gas networks and sets out their role in delivering net zero. The Entry Customer Forum is a way of continuing connection standardisation and grid capacity work network companies been working on.

### **Purpose:**

SE thanked the participants for joining and explained the purpose of today's session is to obtain feedback on the proposed Terms of Reference and look at the overall purpose on the group. SE explained that the networks understand the clear need to standardise the connections process for gas entry and are keen to do that in an efficient way. SE noted the forum could discuss wider issues and problems that need addressing.

### **Revise proposed ToR:**

#### **Business of the Forum:**

SE explained that the forum is for customers, stakeholders and networks to present issues; establish, maintain and develop Connection Standards Methodology; develop an action plan of activities moving forwards with deliverables and timescales. SE noted that the deliverables may not just be for the networks to deliver, but for other members of the forum.

#### **Scope:**

SE explained that this encompasses the whole connection process, including initial application, assessment, building, commissioning initial connection, operation and decommissioning.

#### **Membership**

SE noted that the membership may evolve over time. Currently, the networks, plant operators/developers, representatives, trade bodies, the joint office and Ofgem can join, as can suppliers of grid entry units.

#### **Governance:**

SE explained that ENA will provide the secretariat and will share information via Huddle. SE has been appointed by the networks as the Chair, but this will be reviewed in three months.

SE invited questions, feedback and comments on the ToR.

KZ noted that REA are supportive of collaboration between the biomethane sector and gas networks to lower cost of connection and standardise connections. KZ noted it would be useful to understand how many biomethane producers were on the call and whether there needed to be further engagement. SE explained that it would be useful to continue to promote the forum to grow membership.

In terms of the ToR, SE noted it could be amended in the future if additional comments are received.

### **Initial discussion on priorities:**

SE informed the group that the forum is open to anyone to put forward issues. The November meeting will be used to present initial set of actions for connection standardisation, the group will be invited to provide feedback.

AC asked whether it would be possible to look at blips in CV and not having to flare. One site is looking to increase flowrate and AC noted that Ofgem don't see this as an issue, as it won't be affecting flow rated average CV or Wobbe. SE explained that ENA would develop template to allow issues to be raised, explaining what the benefit of the proposal would be. **Action: ENA to develop proposal template and share with the group.** KZ noted that REA members are keen to look into the above issue.

NLY explained that the way capacity issues are handled across the sector could be further looked at by this Forum. The expectation was that shortfalls of capacity would occur in summer but are actually occurring in winter because pressure is higher and had to be raised above pressure can inject at.

KZ noted that little capacity is available at low pressure, and noted that an REA member had questioned whether there is an alternative way of the networks modelling capacity to ensure more dynamic capacity regulation.

KZ highlighted an issue with propanation. KZ asked whether there are ways the networks can assist with propanation. If plants want to connect to higher pressure, a higher cost is incurred and plants require permission from network not to propanate. This is causing issues as plants are unable to inject into lower pressure and the cost of adding propane is high. SE explained that a few sites allow blending to occur without propanation and the Future Billing Methodology project will hopefully assist with addressing this.

TH explained that during Covid-19, discussions had taken place regarding the risk of the delivery of propane. This is an industry-wide issue that will require collaboration moving forward.

TH would like to add commissioning for further discussion, as it would be useful to redefine what commissioning means.

AC asked whether injecting hydrogen would be discussed. SE mentioned that this Forum is an opportunity to keep abreast of industry developments, including hydrogen and blending. SE noted that whilst the main focus of the Forum is on biomethane, any organisation that injects gas into the networks would be welcome to attend.

SE asked the group to provide comments on the ToR and share the forum invitation with colleagues to help build a collective understanding and identify beneficial solutions.

SE explained the next meeting would be 10<sup>th</sup> November and 15<sup>th</sup> December, invites to follow.

### **AOB:**

No AOB noted.

Meeting closed.

### **Actions table:**

<b>Number</b>	<b>Action</b>	<b>Owner</b>
1	ENA to develop proposal template and share with the group.	ENA