

**The Voice of the Networks**



# **Energy Networks Association**

## **Open Networks Project**

**Interactivity & Queue Management  
Consultation**

**Webinar Q&A**

**10 Jan 2019**

**WS & Product Ref: WS2P5  
Restriction: Public**

## Introduction

The Workstream 2 Product 5 team reviewed processes for interactivity and queue management. As part of this review, it became clear that there were gaps in the current processes, which needed new processes to be developed.

The webinar provided interested stakeholders with the opportunity to look at the ENA consultation on *Interactivity & Queue Management*, which is available on the [ENA website](#). It contained a short overview of the consultation document and as well as provide an opportunity to post questions via the chat function. The below table shows the questions that were captured during the webinar and the product team’s response.

Questions	Open Network’s Response
<b>what vires will the outputs of this work have from</b>	????
<b>How does the queue management process integrate with application of a and d fees? The assessment of existing network will be common to all seeking a connection.</b>	Each application is subject to Assessment and Design fees (with some variations between DNOs as to how these are applied). If a number of applications become interactive, there is no change in how the A+D fees are applied. If a customer reapplied for a connection after being unsuccessful in the interactive queue, then another A+D fee would be applied.
<b>Presumably all parties are told as soon as a moratorium period starts?</b>	(Page 10 consultation). Yes, all parties subject to an interactivity process are notified at the start of the period.
<b>Is it first to confirm, first served?</b>	(Page 7 consultation). The order in which capacity is allocated in an interactivity period depends on which process is being used by the network company. The moratorium process assesses all acceptances on the first day after the end of the moratorium and will assess capacity in commercial order of those who have accepted (i.e. the earliest application takes priority). The UKPN process gives opportunity to all customers to accept their offer, subject to whether customers ahead in the queue have accepted their offers or not.
<b>Just FYI, if #4 accepts ahead of 2/3, they are told they are waiting in the queue.</b>	(Page 8 consultation). Yes, if customer 4 accepted before 2/3, they wouldn’t know the outcome until customers 2 and 3 had accepted or not.
<b>Are 5 and 6 able to reapply after the</b>	(Page 11 consultation). Yes, unsuccessful customers are able to reapply after a

<b>moratorium period?</b>	moratorium period.
<b>Is there a minimum number of days 5/6 get to consider their offer or could it in theory drop to a day?</b>	(Page 12 consultation). There is no minimum period and it could drop to as little as a day.
<b>How does this work overlap with the SCR work on access and forward looking charging reform?</b>	(Page 5 consultation). The consultation has been developed and will be taken forward in consultation with Ofgem's SCR.
<b>When do you anticipate this consultation process completing?</b>	(Page 31 consultation). The consultation closed on 1 <sup>st</sup> Feb and output will be published by end of Q1 2019.